

# Refund / Cancellation Policy

All products sold as new will include manufacturer warranty and are guaranteed to arrive in new and working condition. Orders may be cancelled prior to shipping at buyers discretion (Bottom Line Trading orders are normally shipped within 1 business day of order (cut off of 12 noon for following day shipment). After units have been shipped, all cancellations will incur a 20% restocking fee and can be returned in new condition only for a period of 180 days. Returns or refunds must be arranged and approved by contacting Bottom Line Trading in person at 512 902-3397 for RMA. Refunds will not be approved for units that have been used and are no longer in new condition however manufacturer warranties may cover parts, parts & labor or replacement in some instances on units that fail do to manufacturer defects within the warranty period, however shipping to our service center or manufacturers service center for warranty or non-warranty repair will be the responsibility of buyer. Bottom Line Trading does offer service to our customers here in the USA at our warehouse for some of the products we sell both & said service may be available for items in & out of warranty. To find out if Bottom Line Trading offers in house service for your product, call 512 902-3397. Malfunctions or failures that are the result of misuse, abuse, physical damage or trauma to the product due to being treated or used in a way that is not in line with manufacturer recommendations may be grounds for warranty becoming void. All shipping is the responsibility of purchaser with the exception of initial shipping if purchased under authorized advertised "free shipping" promotion in which case initial shipping to customer will be paid by Bottom Line Trading Inc.

- Thank You  
Bottom Line Trading Inc

Questions Concerning our Refund / Cancellation Policy?  
Please Contact us at:

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